**Othmane Benhammou**

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http://benster.devport.col

**E X P E R I E N C E**

**SYNGENTA Morocco – IS Coordinator**

Dec. 2014 – Oct. 2016

• Provided first and second level telephone, em ail, and remote technical support on windows 7 laptops, MacBook Pro, Samsung and iPhone devices

• Managed all issues for IT materials (Laptops, Desktops, Printers, Servers, Scanners, IP Phone)

• Managed tickets for the issues encountered by employees using SMILE – SNOW

• Designed and developed a website for jobs announcements using PHP5, HTML5, CSS3, JavaScript, Bootstrap, SQL, MySQL, MAMP Server

• Held roles as the System Administrator using Active Directory and Exchange, and SharePoint Administrator

• Troubleshot desktop and laptop hardware, such as monitors, printers, wireless, USB devices, memory, hard and CD/DVD drives and other desktop/laptop

• Configured various user accounts using ACTIVE DIRECTORY

• Negotiated with the telecom carrier

**LEAR Corporation – Software Engineer**

Oct. 2014 – Nov. 2014

• Automated the process of KAIZEN suggestions management and reporting data using Asp.net (MVC4), Razor, HTML5, CSS, aspx, cshtml, Razor, Entity Framework 4, JavaScript, AngularJS, SQL server 2008 R2, and Bootstrap

**National Office for Railways for Morocco – Software Engineer/Deskside Support**

April 2012 – July 2014

• Established a collaborative website for knowledge sharing, documentation, and archive management

• Established a website for managing maintenance contacts

• Designed and implemented an app for the management of summer grazing centers using "C#"

**T E C H N I C A L S K I L L S**

**• Operating Systems:** Windows (xp, 7, Server 2008 R2), Mac OS X, Linux (Ubuntu)

• **Database:** Oracle 11g, SQL Server 2008 R2, MySQL, Sysbase, SQL, PLSQL

**• Markup and Coding Languages:** Asp.net (MVC4), Razor, HTML5, CSS, aspx, cshtml, Razor, Entity Framework 4, JavaScript, LARAVEL 5, AngularJS, Bootstrap, SQL server 2008 R2, Visual Studio 2012, C#, Win Form, SQL Server 2008 R2, Windows 7, CSS3

**• Graphical Operating Systems:** TCP/IP configuration, SharePoint, Active Directory, Exchange, Bootstrap, WordPress, Prestashop, Office 365

• **Programming Languages:**  C#/ASP.net (Entity Framework 3.5, LINQ SQL, Dataset) , PHP5 (LARAVEL 5), Java/J2EE (Hibernate, Struts, spring, JSF, Servlets), JavaScript, JQuery

• **Miscellaneous:** SNOW, SMILE, Tomcat, IIS, Testing, Sublime text, Adobe Dreamweaver, Firebug, DOM Inspector, MS Office 2007/2010/2013

**L A N G U A G E S K I L L S**

• Fluent in oral and written communications: Arabic, French, English

**E D U C A T I O N**

• ENSA (National School of Applied Sciences), Tangier Morocco

• Master’s Degree in Computer Engineering